

Across:

6. malicious computer program that restricts or disables your computer and then demands, that you pay a fee to fix the problem
8. voice phishing; recorded messages to trick you
12. logs strokes on your keyboard
14. malicious programs to route you to fraudulent sites that look real
15. emails used to trick you to give out personal information
16. plays the role to fool you
17. the manipulation of telephone Caller ID to display a false name or number for the caller
18. malware that collects information without your knowledge
19. illegal placement of unauthorized charges on your telephone bill
20. watching your keystrokes

Down:

1. illegally breaks into computers

2. Software corrupting data on your hard drive not a virus nor a worm
3. reel in a big fish to gain passwords
4. **a** network of computers infected with hidden software to secretly send spam
5. Malicious software
7. A computer program that can replicate itself and spread from computer to computer or file to file

9. a type of malware that is supposed to be "protection" software
10. like a virus, it can replicate itself and spread but without any action by you
11. capture data on your ATM or credit card by a device that is installed on card-reading machines
13. an attacker seeking entry to a restricted area
18. SMS text message scam